MAP-Works® is EBI’s comprehensive student retention and success solution. It efficiently and effectively provides faculty and staff the information they need to identify and coordinate intervention with at-risk students. MAP-Works® empowers faculty and staff to positively impact student success and retention and also educates students about behaviors critical to long-term success.

MAP-Works Retention Process:

- **Identify** - Retention is driven by systematic, early and comprehensive identification of student issues. MAP-Works utilizes a 22 year old heuristic algorithm to identify students at risk. MAP-Works incorporates prominent student development and learning theories and integrates both profile and student experience data to ensure accurate identification of at-risk students.
- **Inform** - Through the MAP-Works interface, student assessment results are instantly available to faculty and staff to identify their at-risk students. They are provided with the right information to focus on the critical issues for each individual student.
- **Motivate** - MAP-Works provides the motivation that faculty and staff need to effectively invest their limited time and resources into helping the right students. Information is easily extracted from dashboards and talking points. More effective student meetings will take place because faculty and staff will understand real student issues.
- **Coordinate** - MAP-Works allows for easy communication among the faculty and staff who share a role in helping specific students and student populations.
- **Intervene** - Interventions will occur with more control and direction based on the data MAP-Works provides.
- **Manage** - MAP-Works provides a robust management tool that measures impact, ensures accountability and ultimately measures improvements in student success and retention.